SE3351b: Assignment #2

\*Business Case\*



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SE3351b

1. The brief summary of the challenge, problem, or opportunity statement of your own project **(4 mark)**

* The problem
  + specifics
* What has happened because of this problem
* What we are asked

1. Document the Team Learning Record. **(9 mark)**

* Since it is early in the project, our team has many questions and assumptions
* The table below shows the team learning record
* We have listed the facts, assumptions, and questions to be answered.
* First column: lists all the facts or evidence
* Second column: Separating the opinion from fact so that we don’t end up solving the wrong problem or part of the problem
* Third column: This shows that this early in the stage we do not have all the answers

|  |  |  |
| --- | --- | --- |
| **What we know (Facts)** | **What we think we know**  **(Assumptions)** | **What we don’t know**  **(Questions to be Answered)** |
|  |  |  |
|  |  |  |
|  |  |  |

1. Document the Action Plan. **(6 mark)**  
   You may not have had a chance to complete all of the tasks or assignments, so just include the Action Plan you developed during this Learning Cycle.

* Now we can create a plan of action
* We will assign many tasks that require testing assumptions, as well as trying to get the answers to our questions
* Below table is our plan of action

|  |  |  |
| --- | --- | --- |
| **Who?** | **Does What?** | **By When?** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

Examples from two years ago:

|  |  |  |
| --- | --- | --- |
| **What we know (Facts)** | **What we think we know**  **(Assumptions)** | **What we don’t know**  **(Questions to be Answered)** |
| Company has too much inventory on hand | It may be an efficiency problem | Why are inventory levels so high? |
| Cost of maintaining current inventory is becoming prohibitive | Management believes a new information system will improve efficiency and therefore lower inventory levels | What are the current levels of inventory? |
| Inventory turnover needs to be increased |  | What is the desired level of inventory? |

|  |  |  |
| --- | --- | --- |
| **Who?** | **Does What?** | **By When?** |
| Shedelle and Steve | Interview sales team to understand past, current, and future trends for the company’s product. | Tuesday |
| Myra | Provide a detailed count of the current physical inventory on hand. | Thursday |
| Corean | Research potential inventory management system commercial packages | Thursday |
| Steve | Research average inventory levels for the industry | Wednesday |